



RESOURCE AND PATIENT MANAGEMENT SYSTEM

International Classification of Diseases, Tenth Edition "Have No Fear, ICD-10 is Here"

Announcement and Agenda

May 22 – 24, 2012

Office of Information Technology (OIT)
Albuquerque, New Mexico
and
Billings Area Office, Bemidji Area Office
Cherokee Nation Health Services, Oklahoma City Area Office,
Portland Area Office, Nashville Area Office, Alaska Native Tribal Health
Consortium (ANTHC) & Tucson Area Office

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1.0 General Information

1.1 Purpose of Training

All entities covered by the Health Insurance Portability and Accountability Act (HIPAA) must implement ICD-10 for medical coding by the Centers for Medicare and Medicaid Services (CMS) compliance date. This mandate affects all Indian Health Service (IHS), Tribal, and Urban (I/T/U) sites. ICD-10 inpatient and outpatient total more than 155,000 codes compared to ICD-9's 17,000 and only about 20% of ICD-9 codes crosswalk to ICD-10 codes. The transition to ICD-10 will affect almost every employee and contractor in IHS and will require extensive coordination throughout Indian Country and beyond (payer, vendors, etc.).

Conversion to ICD-10 will meet HIPAA mandates and position trained I/T/U staff to take a lead role in implementing ICD-10 in their respective programs. Business processes, such as, accurate code assignment, documentation improvement and its impact on the revenue cycle must be factored into the ICD-10 migration.

The purpose of this course is to provide participating professionals with an understanding of:

- The necessary skills and knowledge on the processes, procedures, policies, and system updates for ICD-10 implementation
- The differences between ICD-9 and ICD-10
- The rationale for ICD-10 adoption
- Existing tools, risks and industry updates
- The importance of clinical terms and meanings
- How ICD-10 affects business processes
- The clinical documentation requirements as a result of ICD-10 adoption

1.2 Prerequisites

- Code Set Versioning must be completed at your facility and within your Area.
- 2011 or 2012 Draft ICD-10-CM, ICD-10-PCS Code Books are the responsibility of each participant to bring to this course.

1.3 Guidelines for Receiving Continuing Education Credit

At the conclusion of class, a link to Survey Monkey will be distributed to all classroom participants. Once the Survey Monkey is completed a certificate for AAPC or AHIMA CEU will be available for printing.

2.0 Learning Objectives

See Section 4.0 for bulleted objectives for each section.

3.0 Instructors and Facilitators

Disclosure Statement: In order to ensure balance, independence, objectivity, and scientific rigor in its educational activities, the (a) course directors/coordinators, (b) planning committee members, (c) faculty, and (d) all others who are in a position to control the content of this educational activity are required to disclose all relevant financial relationships with any commercial interest related to the subject matter of the educational activity. Safeguards against commercial bias have been put in place. Faculty will also disclose any off-label and/or investigational use of pharmaceuticals or instruments discussed in their presentation. The course directors/coordinators, planning committee members, and faculty for this activity have completed the disclosure process and have indicated that they do not have any significant financial relationships or affiliations with any manufacturers or commercial products to disclose.

3.1 Albuquerque, NM (OIT), New Mexico & Albuquerque Area

- David Taylor, MHS, RPh, PA-CRN, OIT EHR Training & Deployment Manager
- Jacque Candelaria, Area ICD-10 Coordinator
- Anne Spencer, RHIT, Albuquerque Area HIM Consultant, Health Information Manager AIDC
- Rebecca Herrera, CCS, CCS-P, CPC, AHIMA Approved ICD-10 Trainer, Contractor with CAS Severn

3.2 Alaska Native Tribal Health Consortium, Alaska

- Kimiko Gosney, MS, CC, 3.2 Alaska Native Tribal Health Consortium (ANTHC) Clinical Applications Coordinator
- Maggie Lehn, RHIA, Alaska Area HIM Consultant, HIM Director for Samuel Simmonds Memorial Hospital, AHIMA Approved ICD-10 Trainer

3.3 Bemidji Area Office, Minnesota

- Teresa Chasteen, RHIT, Bemidji Area Clinical Applications Coordinator
- Barbara Fairbanks, RHIT, Bemidji Area HIM Field Consultant, Area ICD-10 Coordinator

3.4 Billings Area Office, Billings

- Deanna Dennis, CPC, Area Business Office Coordinator and ICD-10 Area Coordinator
- Leslie Racine, Area PCC/Coding Coordinator, Area Planning/Statistical Officer, CPC

3.5 Cherokee Nation Health Services, Oklahoma

- Toni Potts, BBA, Clinical Applications Coordinator Manager
- Lisa Lyon, RN, BSN, CDE, Clinical Informatics Coordinator
- Jason Loepp, RHIA, Medical Records Director
- Tanya Wofford, CCS-P, Coding Supervisor
- Lewanda Teehee, CPC, Coder
- Susan Minor, CPC, Coder

3.6 Nashville Area Office, Tennessee

- Robin Bartlett, Pharm.D., MSP, Nashville Area Clinical Applications Coordinator and Pharmacy Consultant
- Deborah Burkybile, MSN, RN, CPC, OIT & USET EHR Deployment Specialist
- Patricia Gowan, RHIA, CPC, AHIMA Approved ICD-10 Trainer
- Kristina Rogers, MMI, Statistical Officer/GPRA Coordinator, Area ICD-10 Coordinator, Fitness Program Coordinator

3.7 Oklahoma City Area Office, Oklahoma

- Amy Rubin, Pharm.D., Oklahoma City Area Clinical Applications Coordinator
- Angela Kihega, RHIT, Oklahoma City Area HIM Consultant, Area ICD-10 Coordinator
- Peggy Shults, BS, Claremore Indian Hospital HIM Director

3.8 Portland Area Office, Oregon

- Cornelius Dial, BS, RPh, Portland Area Clinical Applications Coordinator
- Jamie Furniss, RHIT, CCS-P, Portland Area HIM Consultant
- Katie Johnson, Pharm.D., NPAIHB, EHR Integrated Care Coordinator
- Peggy Ollgaard, Area ICD-10 Coordinator, Portland

3.9 Tucson Area Office, Tucson

- Janice Chase, RHIT, ICD-10 Federal Lead, OIT Practice Management
- Bernie DeAsis, Area ICD-10 Coordinator
- Kelly Stewart, Tucson Area HIM Consultant
- Adam Archuleta, Director of Revenue Enhancement Services
- Fran Kosik, RN, MPH, MSN, AHIMA Approved ICD-10 Trainer

4.0 Detailed Agenda

Tuesday – Mountain Time

Start	Topic
7:30	Check In, Welcome and Introduction (Site Responsibility)
8:00 1 CEU	Welcome and Review Course Material (Jan Chase) At the end of this session participants should be able to: <ul style="list-style-type: none"> • Review & Discuss Training Materials • Understand the History and Development of ICD-10 (Jan Chase) • Organization and Structure of ICD-10
9:15 2 CEU	Overview of the Organization and Classification of Diseases and Disorders and Guidelines, Chapters 1-7 (Fran Kosik & Deanna Dennis) <ul style="list-style-type: none"> • Certain Infectious and Parasitic Diseases (Fran Kosik) • Neoplasms • Diseases of the Blood and Blood-forming organs and certain disorders involving the Immune Mechanism • Endocrine, Nutritional and Metabolic diseases (Deanna Dennis) • Mental and Behavioral Disorders • Diseases of the Nervous System • Diseases of the Eye and Adnexa BREAK (15 minutes) At the end of this session participants should be able to: <ul style="list-style-type: none"> • Use the ICD-10-CM Index and Tabular Lists • Use the Neoplasm Table, and Drug & Chemical Tables, and Index to External Causes • Apply ICD-10-CM Coding Conventions and Guidelines • Code using ICD-10 codes for certain diseases • Respond to Review Questions
11:15 1 CEU	Overview of the Organization and Classification of Diseases and Disorders and Guidelines, Chapters 8-10 (Pat Cerna) Diseases of the Ear and Mastoid Process <ul style="list-style-type: none"> • Diseases of the Circulatory System • Diseases of the Respiratory System • Respond to Review Questions At the end of this session participants should be able to: <ul style="list-style-type: none"> • Use the ICD-10-CM Index and Tabular Lists • Use the Neoplasm Table, Drug & Chemical Table, and Index to External Causes • Apply ICD-10-CM Coding Conventions and Guidelines • Code using ICD-10 codes for certain diseases
12:00	Lunch

Start	Topic
1:00 <i>1 CEU</i>	Continue Overview of the Organization and Classification of Diseases and Disorders and Guidelines, Chapters 11-14 (Rebecca Herrera) <ul style="list-style-type: none"> • Diseases of the Digestive System • Diseases of the Skin and Subcutaneous Tissue • Diseases of the Musculoskeletal System & Connective Tissue • Diseases of the Genitourinary System <p>At the end of this session participants should be able to:</p> <ul style="list-style-type: none"> • Use the ICD-10-CM Index and Tabular Lists • Use the Neoplasm Table, Drug & Chemical Table, and Index to External Causes • Apply ICD-10-CM Coding Conventions and Guidelines • Code using ICD-10 codes for certain diseases • Respond to Review Questions
2:00 <i>2 CEUs</i>	Overview of the Organization and Classification of Diseases and Disorders and Guidelines, Chapters 15-21 (Maggie Lehn & Pat Gowan) <ul style="list-style-type: none"> • Pregnancy, childbirth and the puerperium (Maggie Lehn) • Certain conditions originating in the Perinatal Period • Congenital malformations, deformations, and chromosomal abnormalities • Symptoms, signs and abnormal clinical and laboratory findings, NEC • Injury, poisoning and certain other consequences of external causes (Pat Gowan) • External causes of morbidity • Factors influencing health status and contact with health services <p>BREAK (15 Minutes)</p> <p>At the end of this session participants should be able to:</p> <ul style="list-style-type: none"> • Use the ICD-10-CM Index and Tabular Lists • Use the Drug & Chemical Table and Index to External Causes • Apply Coding Guidelines • Code using ICD-10 codes for certain diseases • Respond to Review Questions
4:00 <i>1 CEU</i>	Coding Exercises, Review, Questions and Discussion (Group) <ul style="list-style-type: none"> • Wrap Up
5:00	Adjourn

Wednesday – Mountain Time

Start	Topic
7:30	Check – in, Welcome and Introduction (Site Responsibility)
8:00 <i>0.5 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	Clinical Documentation and ICD-10/SNOMED (David Civic, MD) At the end of this session participants will be able to: <ul style="list-style-type: none"> • Understand the difference between, and uses of ICD and SNOMED codes • Understand the proposed use of SNOMED terminology in the IHS clinical chart • Understand the need for Clinical Documentation Improvement and learning some tools to use locally
8:30 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	Overview of SNOMED and Impact on RPMS ICD-10 Implementation (Mary Ann Niesen) At the end of this session participants will be able to: <ul style="list-style-type: none"> • Understand how SNOMED will impact Patient Problem list and Pick lists • Understand how documentation will relate to ICD-10 and SNOMED
9:30 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	Patient Flow Analysis: Impact on the Revenue Cycle and ICD-10 Implementation <ul style="list-style-type: none"> • Front End Processes (Teresa Chasteen) • Clinical Impact (Deborah Burkybile, Amy Rubin) • Coding Productivity Measure Best Practices (Leslie Racine, DaJuanna Bissonette) • Revenue Cycle Impact (Deanna Dennis) • Contract Health Service Impact (Group Discussion) BREAK (15 minutes) At the end of this session participants will be able to: <ul style="list-style-type: none"> • Determine the impact of patient care and business processes • Implement a plan to address current backlog and future backlogs • Monitor coding productivity by generating reports • Monitor physician productivity by generating PCC reports
11:00 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	ICD-10 Clinical Processes at the Cherokee Nation of Oklahoma (Jason Loepp) <ul style="list-style-type: none"> • Best Practices of Coder/Physician Query for ICD-10 • Building provider/coder/biller relationships • Clinical Documentation Improvement (CDI) Strategies (templates, training, and follow-up with clinicians) At the end of this session participants will be able to: <ul style="list-style-type: none"> • Assess their clinical documentation improvement process at their facility • Understand Best Practice techniques for improving relationships for ICD-10 implementation • Apply strategies for implementing ICD-10 documentation requirements
12:00	Lunch

Start	Topic
1:00 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	Auditing for Coding Compliance (Peggy Shults) Current RAC Audits (inpatient and outpatient) ICD-10 Coding Audit Discussion At the end of this session participants should be able to: <ul style="list-style-type: none"> • Perform coding audits using RPMS, Chargemaster and other Reporting tools • Measure Coding Competency • Measure Performance • Apply coding audit principles
2:00 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	ICD-10 Implementation Strategy (Jan Chase) <ul style="list-style-type: none"> • Coding Assessment - resources • Coding Competency – standardize PD, measuring ICD-10 competency • Anatomy and Physiology • Medical Terminology & other biosciences • Action to Take At the end of this session participants will be able to: <ul style="list-style-type: none"> • Identify useful resources and references • Understand the necessary action for successful implementation • Appreciate what is required for ICD-10 coding competency
3:00	Break
3:15 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	Coding Gap Analysis Example and Discussion (Pat Gowan) <ul style="list-style-type: none"> • Documentation Gap Analysis
4:15 <i>1 CEU</i> <i>AHIMA</i> <i>AAPC</i> <i>TBD</i>	ICD-10-CM Review, Questions and Discussion (Group) <ul style="list-style-type: none"> • Wrap Up
5:00	Adjourn

Thursday – Mountain Time

Start	Topic
7:30	Check In, Welcome and Introduction (Site Responsibility)
8:00 <i>1 CEU</i>	Introduction to ICD-10-PCS (Fran Kosik) At the end of this session participants should be able to: <ul style="list-style-type: none"> • Understand the History, Structure, and Organization of PCS • Identify key Attributes and Characteristics of PCS • Understand the Definitions used in PCS • Respond to Review Questions Resources and References: <ul style="list-style-type: none"> • Visible Body http://argosymedical.com/ • PTCA-You Tube http://www.youtube.com/watch?v=2Vvrlg94o64
9:00 <i>3 CEU</i>	Overview of the Medical and Surgical Section – Section Value 0 (Deanna Dennis, Pat Gowan, and Rebecca Herrera) <ul style="list-style-type: none"> • Procedures that take out or eliminate all or a portion of a body part • Procedures that take out solids/fluids/gases from a body part • Procedures involving cutting or separation only • Procedures that put in/put back or move some/all of a body part • Procedures that alter the diameter/route of a tubular body part (Rebecca Herrera) • Procedures that always involve a device • Procedures involving examination only • Procedures that define other repairs • Procedures that define other objectives (Pat Gowan) • Approaches • Characters (Deanna Dennis) BREAK (15 Minutes) At the end of this session participants should be able to: <ul style="list-style-type: none"> • Use the PCS Index and Tables • Understand the different approaches • Understand the Root Operations used in PCS • Code Procedures using PCS codes • Respond to Review Questions
12:00	Lunch

Start	Topic
1:00 <i>3 CEU</i>	Overview of the Medical and Surgical-related Sections - Section Values 1-9 (Maggie Lehn) <ul style="list-style-type: none"> • Obstetrics • Placement • Administration • Measurement and Monitoring • Extracorporeal Assistance and Performance • Extracorporeal Therapies • Osteopathic • Other Procedures • Chiropractic Overview of the Ancillary Sections-Section Values B-D and F-H (Pat Cerna) <ul style="list-style-type: none"> • Imaging • Nuclear Medicine • Radiation Oncology • Physical Rehabilitation and Diagnostic Audiology • Mental Health • Substance Abuse Treatment BREAK (15 minutes) At the end of this session participants should be able to: <ul style="list-style-type: none"> • Understand the organization and classification of the Medical and Surgical-related sections • Apply coding guidelines (conventions, multiple procedures, , obstetrics, and documentation) • Understand the organization and classification of the Ancillary Sections • Code Procedures using PCS codes • Respond to review questions
3:00	Break
3:15 <i>2 CEU</i>	ICD-10-PCS Coding Exercises, Review, Questions and Discussion (Group) <ul style="list-style-type: none"> • Wrap up
5:00	Adjourn

5.0 Biographical Sketches

The Indian Health Service (IHS) Office of Information Technology (OIT) National Electronic Health Record (EHR) Training and Deployment Program and Health Information Management (HIM) Consultants workgroup worked diligently to prepare the necessary deployment and training documents to facilitate the deployment of the Meaningful Use (MU) of an EHR. We hope that you find both the training and training documents helpful.

The Office of Information Technology conveys its sincere thanks to all the members and guests of this workgroup. They spent long hours preparing and updating these documents and even longer documenting their experience; they deserve our appreciation. Without these dedicated workgroup members this “EHR & MU for Health Information Management” hands-on course would not be possible.

LCDR Mollie Ayala, MHI

OIT USET EHR Training and Deployment Coordinator

LCDR Mollie Ayala is a Commissioned Officer with the United States Public Health Service and has been with the Indian Health service and the Phoenix Area since 2002. She is a recent graduate of Arizona State University with a Master’s degree in Healthcare Innovation. In addition, she has served in a variety of positions ranging from IT Specialist where she implemented an area level Help Desk system that is currently providing a centralized level of support for all Phoenix area facilities. She then moved on to become a Revenue Application Coordinator for the Phoenix Area – Management Services Organization. In this position, she was responsible for providing specialized 3rd Party and Accounts Receivable application support for 12 clinics and hospitals. Her current role will be to serve as a Deployment Coordinator/CAC for the ARRA EHR “Meaningful Use” training and deployment program.

Robin Bartlett, PharmD, MSP

Nashville Area Clinical Applications Coordinator and Pharmacy Consultant

CDR Robin Bartlett is currently serving as Nashville Area Clinical Applications Coordinator, Chief Area Pharmacy Consultant, Meaningful Use Coordinator, Training Coordinator, and Improvement Support Team member since April 2010. CDR Bartlett is a Commissioned Officer in the USPHS and has been in the Indian Health Service since 2001. After graduating with a Doctor of Pharmacy degree from University of Florida, CDR Bartlett completed a one-year Indian Health Service Pharmacy Practice Residency Program at Cherokee Indian Hospital. CDR Bartlett transferred to Whiteriver Indian Hospital in 2002 and served the role of a Clinical Staff Pharmacist. CDR Bartlett transferred back to Cherokee Indian Hospital in 2004 and served as a Clinical Staff Pharmacist, Pharmacy Intern Experiential Program Director, Inpatient Pharmacy Services Coordinator, Joint Commission Medication Management Workgroup Team Leader, and electronic MAR Implementation Project Manager. CDR Bartlett is certified as a National Clinical Pharmacy Specialist (NCPS) in Anticoagulation through the IHS Clinical Support Center and an adult pharmacy-based immunization provider. CDR Robin Bartlett graduated with a Master of Science in Pharmacy degree program with special emphasis in Patient Safety and Risk Management from the University of Florida in 2012.

Tonya Billie

Clinton Service Unit Medical Records Administrator

Ms. Billie has 16 years of HIM experience, 15 of which have been in the private sector in non-profit and profit facilities. A majority of her experience has been in the inpatient setting of specialty and Trauma One facilities. She currently serves as the HIM Director of the Clinton Service Unit.

CAPT Deborah Burkybile, RN, MSN, CPC

OIT USET EHR Training/Deployment Consultant

Deborah has been a Registered Nurse for 30 years. During this time her nursing practice led her to work in a variety of private sector hospitals, clinics, tribal facilities, and for the last 22 years in Indian Health Service. CAPT Burkybile has been on assignment to OIT since 2005 as the National EHR Training/Deployment Consultant and has worked diligently to train and deploy the IHS RPMS EHR across the nation in federal, tribal, and urban health facilities. Deborah is a citizen of the Cherokee Nation of Oklahoma. She received her Commission in the U.S. Public Health Service in 1988 and presently works from the Nashville Area Office. Deborah has functioned in a number of nursing practice roles including Community Health, Addictions, Injury Prevention, and Managed Care. She is also a Certified Professional Coder. Deborah is strongly committed to improved patient through the use of the IHS EHR and has found her assignment to OIT to be one of the most satisfying nursing experiences to date.

Pat Cerna, RHIT, CPC
HIM Supervisor, Pascua Yaqui Tribe

Pat is the Health Information Manager for the Pascua Yaqui Tribe in Tucson, AZ. Prior to her position with the Pascua Yaqui Tribe, Pat worked for the Tucson Area Indian Health Service in Health Information Management for 20 years. Pat is a member of the American Health Information Management Association (AHIMA) and Health Information Management Association of Arizona (AzHIMA). Pat obtained her Registered Health Information Technician (RHIT) credential in 1999. Pat is a member of the Tohono O'odham Nation.

Janice "Jan" Chase, RHIT
OIT - Tucson, HIM Practice Management and ICD-10 Federal Lead

Jan is an IT Specialist for the Resource Patient Management System (RPMS), Health Information Management (HIM), Practice Management applications and the ICD-10 Federal Lead for the IHS Office of Information Technology (OIT). Prior to her position with OIT in December 2009, Jan worked for the Tucson Indian Health Service in various Headquarters, Area and Service Unit positions for 17 years. Her IHS career includes Contract Health Service, Management Development, HIM Supervision, Performance Improvement, Privacy and Compliance. Jan also was the past Tucson Area Health Record Consultant and National HIM Program Co-Lead and served on various IHS workgroups. She is a member of the American Health Information Management Association (AHIMA) and Health Information Management Association of Arizona (HIMA of AZ). Jan is a member of the Gros Ventre Tribe of Montana with paternal ties to the Mandan Tribe of North Dakota.

Teresa Chasteen, RHIT
Bemidji Area Clinical Applications Coordinator

Teresa is the Bemidji Area Clinical Applications Coordinator. Her previous position at the Cass Lake Indian Health Service was the Director of Health Information, where she was the Project Lead for EHR Implementation. She served as one of the Bemidji Area Health Information Management Consultants. She started her Health Information Management career in 1984 and has been in the health care field since 1980. Teresa has worked in Indian Health Service since 1996. She obtained the Registered Health Information Technician (RHIT) in 1992 from the College of Saint Catherine Saint Mary's campus.

David Civic, M.D., M.M.M
Phoenix Area Performance Improvement

Dave is a physician who was raised in upstate New York and trained in Family Medicine at Brown University. He joined the Indian Health Service in 1989 as a Medical Officer in Mescalero. He has served as Clinical Director in Mescalero, Medical Director for a California Tribal program at MACT Health Board, provided care in the California County Hospital System at Tuolumne General Hospital, worked in a hospital owned physician group in central Maine at Maine

General Health Associates, and served as Clinical Director at Phoenix Indian Medical Center from 2002-2011. He is currently employed at the Phoenix Area Office Quality Management Program, providing physician consultation in accreditation, credentialing, quality improvement and process redesign.

Dave is married to Valerie, and they have two children, Cary and Bryce. They live in Arcadia, central Phoenix.

Dave is an avid skier, runner, biker, swimmer and outdoor nut. Val is the Director of the Arizona Housing Alliance, a nonprofit supporting the affordable housing effort in Arizona.

CDR Cornelius (“Neill”) Dial, RPh
Portland Area Clinical Applications Coordinator

In his 16 years working for the Indian Health Service, CDR Dial has served at the Clinic, Service Unit and Area level. He started his IHS career as a COSTEP at the Ft. Thompson Health Center on the Crow Creek reservation in the Aberdeen Area, served in the Albuquerque Area and later at the Navajo Area’s Gallup Indian Medical Center as the Pharmacy Clinical Applications Coordinator / Pharmacy Package Administrator. He is the Vice Chair of the Pharmacy Specialty Group Committee, serves on the IHS National P&T Committee and the National Pharmacy Council. CDR Dial hails from North Carolina and is a graduate of the University of North Carolina – Chapel Hill.

Deanna Dennis, CPC, CPC-H, CPC-I
Billings Area Business Office Coordinator and ICD-10 Area Coordinator

Ms. Dennis is a credentialed PMCC Instructor credentialed through the American Academy of Professional Coders (AAPC); attending certified AHIMA ICD-10 Training; worked for various departments in IHS for 35 years; 20 years of work experience in third party billing at the Service Unit level, served as a SU-Business Office Manager and Billings Area Business Office Manager/Coordinator.

She is an enrolled member of the Crow Tribe of Montana.

Barbara Fairbanks, RHIT
Bemidji Area HIM Field Consultant, Area ICD 10 Coordinator

Ms. Fairbanks has been employed by the Federal Government for the last 29 years. She began with the Department of Agriculture in Minneapolis, MN and relocated in 1989 to her home town of Bemidji, MN where she began work with the Indian Health Service. She attended Northwest Technical College and Bemidji State University and received her RHIT in 2000. Barbara is currently pursuing her Bachelor’s degree in Health Information Management.

**Jamie Furniss, RHIT, CCS-P
Portland Area HIM Consultant**

Ms. Furniss has served as the Portland Area HIM Consultant since 2010. Jamie has worked for the Indian Health Service in Fort Hall, Idaho since 1998. At Fort Hall she has been the HIM Supervisor since 2007 and the EHR Clinical Applications Coordinator since 2008.

**Patricia Gowan, MPA, RHIA, CPC, Certified AHIMA ICD-10 Trainer
United South and Eastern Tribes (USET) HIM & MU Consultant**

Ms. Gowan is currently the Health Information Management (HIM) Meaningful Use Consultant for the United South & Eastern Tribes Regional Extension Center (USET REC), Nashville, TN. She worked for the Indian Health Service for 23 years and retired in August 2010. Her past experiences include national Lead HIM Consultant, Phoenix Area HIM Consultant, HIM Director, Whiteriver Service Unit, and Assistant HIM Director, Phoenix Indian Medical Center. She received her graduate degree at Northern Arizona University, Flagstaff, AZ and undergraduate degree at Carroll College, Helena, MT. She is a member of the American Health Information Management Association (AHIMA), Arizona Health Information Management Association (AzHIMA), and the American Academy of Professional Coders (AAPC). Pat is a member of the Yavapai-Apache Nation with paternal ties to the Hopi Tribe.

**Rebecca Herrera, CCS, CCS-P, CPC, AHIMA Approved ICD-10 Trainer
Contractor with CAS Severn**

Ms. Herrera has over 11 years of experience in medical records and the healthcare industry. Rebecca has worked as a coding auditor, abstract coder, HCC analyst and medical records clerk. Rebecca started in August 2009 with IHS, as a contractor, as a Business Systems Analyst, and she supports Practice Management on the following projects: Code Set Versioning, Patient Merge, PIMS, ADT, ROI, BMW, and Clinical Scheduling GUI implementation and training. In addition to being certified in Certified Coding Specialist, Certified Coding Specialist –Physician Based, and Certified Professional Coder, Rebecca is also an AHIMA-approved ICD-10 CM/PCS Trainer.

**Fran Kosik, RN, MPH, MSN, AHIMA Approved ICD-10 Trainer
ICD-10 Clinical Informaticist Contractor - DNC OIT**

Ms. Kosik is a recent graduate of Duke University's Masters in Nursing Informatics program. Before attending Duke, Fran was a Clinical Documentation Improvement Specialist and Utilization Management Coordinator at Flagstaff Medical Center for six years and before that worked for the Tuba City Regional Medical Center as a, systems analyst and grant writer for the Health Promotion/Disease Prevention program and a nurse Case Manager on the Medical Surgical Unit. Fran is an AHIMA certified ICD-10 CM/PCS Trainer and is the Clinical Informaticist for the ICD-10 Team to develop crosswalks and terminology mapping.

Maggie Lehn, RHIA

Alaska Area HIM Consultant (A)

Ms. Lehn currently serves as the HIM consultant for the Alaska Area. She is the Manager of Health Information at Samuel Simmonds Memorial Hospital in Barrow and has served as a co-CAC and EHR Coordinator. She has worked with the RPMS system for the last 6 years in Barrow and is familiar with several packages. Her previous experience includes teaching a Health Information Technology Program in Minnesota for 10 years, as well as teaching some classes at Illsavit College in Barrow, Alaska.

Jason Loepp, RHIA

Medical Records Director

Mr. Loepp obtained his RHIA and Bachelor of Health Information Management from Southwestern Oklahoma State University in 1995. He has 17 years of Management. He presently is the Medical Records Administrator of Cherokee Nation W.W. Hastings Hospital.

Lisa Lyon, RN, BSN, CDE

Clinical Informatics Coordinator, Cherokee Nation, Tahlequah, Oklahoma

Ms. Lyon presently serves as a Clinical Applications Coordinator/Clinical Informatics Coordinator for Cherokee Nation. She is a member of the Cherokee Tribe. Ms. Lyon is currently 3 classes away from completing a Masters in Nursing Clinical Informatics from the University of Colorado.

Toni Potts, Clinical Applications Coordinator-Manager Cherokee Nation

Tahlequah, Oklahoma

Ms. Potts served as Clinical Applications Coordinator since 2004, when W.W. Hastings Indian Hospital was a Beta Test Site for IHS-EHR. She is responsible for configure, maintain, support, and providing training for the Electronic Health Record and many other RPMS applications on a daily basis. Ms. Potts is currently the Manager of the Cherokee Nation Health Services CAC Team.

Leslie Racine, CPC

Area PCC/Coding Coordinator, Area Planning/Statistical Officer

Ms. Racine is a Program Analyst for the Billings Area Indian Health Service. She is an enrolled member of the Gros-Ventre Tribe of Fort Belknap, Montana.

Leslie serves as the Billings Area Patient Care Component (PCC) Coordinator and Coding Coordinator with over 30 years combined experience to include the transition from APC to PCIS to PCC to the EHR. In this role, she provides analysis of visits for various clinics, providers, ancillary services, and subsequent guidance to staff and tribes.

She has served 29 years as a coding specialist that qualifies her to serve as the Area Reports Specialist, Planning Officer and Statistical Officer. Her expertise in analyses of health information ensures best practices for purposes of reporting and compliance in the following areas: workload, user population, disease incidence/prevalence, health disparities, planning, morbidity, mortality, reimbursement, billing, staffing, facility planning, and other statistical analyses.

Leslie has served on various national and local I/T/U committees for FDI, Health Disparities, Diabetes Reporting/Coding, ISAC, HSP Steering Committee, PSG's, Visit Definition Workgroup, and Compliance. She is a Certified Professional Coder (CPC) through AAPC for over 8 years.

CDR Amy Rubin, PharmD

Oklahoma City Area Office Clinical Applications Coordinator

CDR Amy Rubin began her career with the Commissioned Corps and the Indian Health Service in 1999 as an Assistant Chief Pharmacist in a small clinic. In 2002, she transferred to a hospital as a clinical pharmacist and soon moved into the Assistant Chief Pharmacist position. During this tenure, CDR Rubin was actively involved in many aspects of the operations of the hospital and was actively involved in many committees. She took on the task of preparing and coordinating the pharmacy for the conversion to Pharmacy 5/7 software. She also assisted in the design and set-up of the new ambulatory care clinic including working with architectures and Information Technology staff to develop a facility with the ability to support successful implementation of the RPMS Electronic Health Record (RPMSEHR). Both of these activities led to the assignment as Acting Clinical Applications Coordinator (CAC) in November 2007 to lead the process of implementing RPMS EHR throughout the service unit (3 facilities). She remained the Assistant Chief Pharmacist during this initial phase of implementation and performed in both capacities. In May 2008, she was selected as the full-time Service Unit CAC. The Service Unit under her leadership was successful in implementing RPMS/EHR at 3 facilities. In April 2009, CDR Rubin made the transition to the Oklahoma City Area CAC. In this capacity, she provides EHR support to all sites using EHR in the Oklahoma City Area. She is actively involved in the implementation of new sites. Additional duties include serving as the Meaningful Use Coordinator for the Area and supporting the Area Improving Patient Care Initiative. She will complete a Masters in Medical Informatics in December 2011.

Peggy Shults, BS

Claremore Indian Hospital HIM Director

Ms. Shults is the Director of HIM at Claremore Indian Hospital. She obtained her Bachelor of Science in Health Information Management Administration in Claremore, Oklahoma. Peggy has 31 years of experience in the HIM field, 22 years with IHS.

Anne Spencer, RHIT
Albuquerque Area HIM Consultant

Ms. Spencer is a Registered Health Information Technician and has been employed with the Indian Health Service for 23 years. Anne is currently employed with the Albuquerque IHS Dental clinic as the HIM Manager. Anne started serving as the HIM Consultant for the Albuquerque area in February 2009. Anne has held other positions within IHS as an inpatient statistician, Release of Information, inpatient coder and Third Party Coordinator as well as a Patient Registration supervisor in the Business Office. She has worked in other IHS facilities which include Gallup Indian Medical Center, Fort Defiance Indian Hospital, Tsaile Health Center and Santa Fe Indian Hospital. Anne is a member of the American Health Information Management Association (AHIMA) and the New Mexico Health Information Management Association (NMHIMA).

Kelly Stewart, MS, RHIA
Tucson Area HIM Consultant

Ms. Stewart has been an HIM Director for over 10 years in a variety of facilities. While with the State of Colorado, she served as the Information System Project Coordinator involved with the analysis, design and development of a new computer system. She also helped with Implementation and training as on-going training for almost 3 years. She currently serves on the PIMC EHR team as well as conducted initial trainings for all EHR users.

CAPT (ret) David R. Taylor, MHS, RPh, PA-C, RN, NCPS
EHR Training and Deployment Manager
IHS Office of Information Technology

CAPT (ret) David Taylor is a retired Commissioned Officer in the United States Public Health Service and is a certified physician assistant, registered pharmacist, and registered nurse. Captain (ret) Taylor holds more than 33 years of public health, clinical, and clinic-administrative experience in the Indian Health Service (IHS). During his commission, he has served as a pharmacist, physician assistant, quality manager, risk manager, and compliance officer for the Pine Ridge, South Dakota and Cherokee, North Carolina Indian Hospitals. He has also served as an HIV/AIDS/STD consultant, performance improvement consultant, pharmacy consultant, and diabetes clinical consultant for the Nashville Area Indian Health Service. At this time, he is the EHR Deployment Manager for the IHS Office of Information Technology and has been charged with both training and deployment of the Electronic Health Record throughout the entire Indian Health Care system. David Taylor has been awarded the PHS Meritorious Service Medal (MSM) in recognition for his accomplishments in the EHR arena.

Tanya Wofford, CSC-P, Coding Supervisor

Ms. Wofford is presently the Medical Records Administrator (Outpatient Coding Supervisor) of Cherokee Nation W.W. Hastings Hospital. She has vast experience in the HIM field.

6.0 Contact Information

Janice “Jan” Chase, RHIT

OIT - Tucson, HIM Practice Management and ICD-10 Federal Lead

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